

4th October 2023

School Photographs

Dear parents/carers,

We have been informed by the school photographers that one of the files that is used to store the photographs has become corrupted and they are unable to retrieve the data. Unfortunately, this means that the photographers will need to come back to school to retake some of the children's photographs. They have sent us a list of the ones to be retaken and if your child is affected you will be notified by text by tomorrow lunchtime.

The photographers are very apologetic and as a gesture of goodwill to compensate for the inconvenience and delay in the return of the photographs they will reduce the price of all of the photographs purchased by 25%.

Please ensure that all children are in full school uniform. The only year group that have PE on Fridays is Reception, so could **all** children in Reception please come in school uniform for this Friday only, irrespective of whether they are having their photograph taken or not. They will still have PE but will do it in their uniform. Any sibling photographs that are affected will also be retaken within the school day. There is no need to bring your child early, we will organise these during the day.

Once again, we would like to pass on the sincere apologies from JSSP and trust that they will be able to deliver a speedy turnaround time once the photographs are retaken.

Yours sincerely,

Diane Morley
Business Manager